Engineer Support

Accessibility statement

Our WCAG 2.2 AA target, automated checks and coverage limits, the known hover-label limitation, and how to report an accessibility barrier.

Our accessibility target is WCAG 2.2 level AA on every page, in all site languages and both colour themes. The known partial criterion is described below. This statement records our checks, their tested coverage and how to report a barrier.

Make the user journey usable

Make the service usable by the people who need it, across input methods and reading conditions.

Explore our services Get in touch →

Examine the accessibility evidence

Use the conformance record to ask which checks were automatic and which involved human judgement.

Cases Get in touch →

What is checked before a release

The release gate runs automated checks on representative pages across templates and all site languages, in both colour themes. A failure stops publication; the checks establish the results for the tested pages and conditions.

- **Structure, names and contrast.** axe-core audits names, roles, landmarks, heading order and colour contrast, with its best-practice rules switched on as well as the WCAG ones.
- **The keyboard.** A real Tab key is pressed from the top of a page to the bottom, and every stop is checked for a focus indicator that can be seen and that nothing covers. The first stop is a link straight to the content.
- **Target size.** Targets are checked against the 24 by 24 CSS-pixel minimum, with the inline and spacing exceptions in criterion 2.5.8.

- **Spacing and larger text.** The page is laid out once with wider line, letter, word and paragraph spacing and once with its text at twice the size, and either way must lose no content and gain no sideways scroll.
- **Readable lines.** Measured prose is checked for at most 80 characters per line (40 for Chinese, Japanese and Korean scripts), left alignment of wrapped multi-sentence text, line spacing of at least 1.5 and paragraph spacing. These checks exercise reading-layout requirements from the AAA criterion 1.4.8 Visual Presentation.

Two more are run on demand rather than before every release. One lays the pages out 320 CSS pixels wide, the width 1.4.10 Reflow is written for, and checks that nothing needs a sideways scroll. The other stretches every string of the interface to up to two and a half times its length, as an automatic translation may, and checks that the layout holds.



Built to be read any way

- **Text links use underlines.** Buttons, cards and navigation also use shape and visible labels to identify their actions.
- **Movement is ornament only**: the turning cogs, the portrait and the brand mark. All of it stops when your system asks for reduced motion.
- **The site runs without JavaScript.** Complete lists, links and menus use HTML, CSS and the browser's native controls.
- **Every page declares its language** to help browsers and assistive technology select the appropriate language.
- **Photographs carry text alternatives.** Credits for the band photographs are included in the accessible markup.

The pages are written in HTML, CSS and SVG, with WAI-ARIA where HTML alone does not name something, and every page is complete without executable JavaScript.



The one criterion met in part

1.4.13 Content on Hover or Focus. The current CSS labels remain visible while you move the pointer onto them. They cover other content and have no keyboard dismissal control, so this criterion is met only in part.

Each label repeats its icon’s accessible name. Moving the pointer or focus away closes it.

What does not apply

Some criteria concern things this site does not contain:

- **audio and video**, so captions, audio description and media alternatives;
- **forms that send anything**, so the criteria on input errors: the contact page hands you to your own mail app or phone;
- **time limits** of any kind;
- **gestures, dragging and device motion**, which nothing here asks for;
- **signing in**, which this site never asks you to do.

Where the checks stop

Our evaluation has the following scope:

- Automated findings apply to the pages, viewports, states and browser engines actually tested.
- Recorded manual checks cover selected keyboard and zoom interactions; VoiceOver, NVDA and switch-device sessions are outside that record.
- A person judges link purpose, wording and meaningful reading order.
- Open-menu checks measure layout, targets and keyboard access; contrast over its translucent fill needs separate review.
- Image-backed contrast is measured at selected surfaces and viewport widths.
- Focused hosts share the templates but have their own overlays; their rendered checks run on demand.

Tell us about a barrier

If something here stands in your way — a page you cannot reach, a label that says the wrong thing, text you cannot read — write to welcome@engineer.company with the address of the page and what happened. A person reads every message, and we reply personally.

Want your own site held to the same checks? talk to us.

Start with the critical journey

Start with the user journey that matters most, then examine keyboard access, structure and readable presentation.

See what it costs Get in touch →

Commission a defined accessibility review

Discuss an accessibility review or repair with a defined scope and recorded findings.

Explore our services

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Take this page with you

Contact card

Carefully Crafted With Love by D.

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