Engineer Support

Linux & Servers

2 achievements

Connect the parts of your system

The work collected under “Linux & Servers” shows one part of a working system. We can help connect that part to the rest of your operation. The laptop, the printer, the login and the mailbox, sorted quickly and in plain language, without anyone feeling foolish.

Explore our services Get in touch →

Find a comparable challenge

Follow an example that resembles your situation. Its review describes the decisions behind the result, beyond the technology label. Established a Technical Support department — 10,000 clients served by a support department built from scratch

Established a Technical Support department Get in touch →

Ran 24/7 support for ~1,000 IPTV/OTT servers

Provided round-the-clock 24/7 infrastructure support for an IPTV/OTT streaming platform, administering ~1,000 servers plus client-owned systems for global customers in China, the US and Germany.

Diagnosed and repaired laptop hardware

Diagnosed and repaired laptop hardware — screens, hinges, keyboards, trackpads, motherboards and power — and resolved software issues across Linux, Windows and Mac.

Focus the engineering effort

Describe the device or service, the observed symptoms and the data that must be preserved. We can establish the safest useful diagnostic step.

See what it costs Get in touch →

Put the subject in your context

Tell us how “Linux & Servers” appears in your own system. We can help choose the relevant service and define the work around it.

Explore our services

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Contact card

Carefully Crafted With Love by D.

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