Engineer Support

Product & Requirements

1 achievement

Connect the parts of your system

The work collected under “Product & Requirements” shows one part of a working system. We can help connect that part to the rest of your operation. Hiring, onboarding and coaching, so the knowledge settles with your own people rather than leaving with a consultant.

Explore our services Get in touch →

Find a comparable challenge

Follow an example that resembles your situation. Its review describes the decisions behind the result, beyond the technology label. Established a Technical Support department — 10,000 clients served by a support department built from scratch

Established a Technical Support department Get in touch →

Established a Technical Support department

Established a Technical Support department, servicing over 10,000 clients with IT support and troubleshooting solutions, tracking client requests in a CRM.

Focus the engineering effort

Bring the decision, the people affected and the options already considered. We can make the tradeoffs explicit and leave a documented recommendation.

See what it costs Get in touch →

Put the subject in your context

Tell us how “Product & Requirements” appears in your own system. We can help choose the relevant service and define the work around it.

Explore our services

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Contact card

Carefully Crafted With Love by D.

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