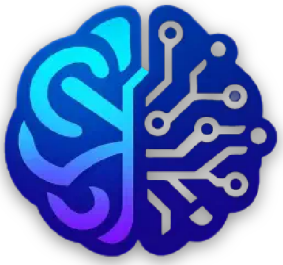
Everyday computer help — **with careful diagnosis** when a machine gives up.

Helpdesk, hardware repair and data recovery — from Copenhagen.



company
Engineer
Support

The machines and networks an office actually runs on

+45 50 10 61 84 · Copenhagen, Denmark

Carefully Crafted With Love by D.

Diagnostics, repair and recovery assessments for the computers and networks your office depends on.

Describe the device or network, the symptoms and the data that must be preserved. Start with diagnosis and a written recommendation; agree any repair or recovery attempt after its risks and scope are clear.

This is a smaller body of work than the company's engineering, and all of it is here rather than a selection: the situation each piece started from, what was done, and what changed as a result.

Support and hardware work · Pricing and engagement options · Discuss your project

Start with the result you need

Tell us what your business needs to achieve. We connect software, data and infrastructure around the people who use them.

Explore our services Get in touch →

See how we approach the work

Find a service that matches your goal and see examples of what was delivered and how.

Cases Get in touch →

Read the work **in its context** — the decisions, delivery and reported outcomes.

See the whole catalogue

{ IT Support & Hardware }

Everyday computer help

IT Support & Helpdesk

The laptop, the printer, the login and the mailbox, sorted quickly and in plain language, without anyone feeling foolish.

Diagnosed and repaired laptop hardware

Diagnosed and repaired laptop hardware — screens, hinges, keyboards, trackpads, motherboards and power — and resolved software issues across Linux, Windows and Mac.

Recovered data from SD cards, HDDs, SSDs and RAID

Performed data recovery across a wide range of media — SD cards, HDDs, SSDs, RAID arrays, external drives and Mac systems.

Ran 24/7 support for ~1,000 IPTV/OTT servers

Provided round-the-clock 24/7 infrastructure support for an IPTV/OTT streaming platform, administering ~1,000 servers plus client-owned systems for global customers in China, the US and Germany.

See all 7 achievements

How we work

Understand first

We learn the problem before we propose a solution. The brief you arrive with is the start of that conversation, not the end of it.

Build it to last

Durable over quick, clarity over cleverness. The system still has to be workable by the people who inherit it.

Stand behind it

We agree any ongoing operation or support as part of the engagement. Handover makes responsibilities and the next contact route clear.

{ IT Support & Hardware }

Rescuing files from a dead machine

Hardware Repair & Data Recovery

Repairing what is worth repairing, and getting the photographs, invoices or drawings off a disk that has stopped working.

Diagnosed and repaired laptop hardware

Diagnosed and repaired laptop hardware — screens, hinges, keyboards, trackpads, motherboards and power — and resolved software issues across Linux, Windows and Mac.

Recovered data from SD cards, HDDs, SSDs and RAID

Performed data recovery across a wide range of media — SD cards, HDDs, SSDs, RAID arrays, external drives and Mac systems.

Managed 4,000 computer repairs

Managed 4,000 computer repairs, ensuring rapid and effective resolution of hardware and software issues.

See all 4 achievements

We work with **the platforms** your business already runs on.



Apple Microsoft DigitalOcean AWS Google

See the whole stack

Tell us what you are building.

No form, no funnel, no sales sequence — just one e-mail to a person who will read it.

Start the conversation

This address shows the IT support and hardware work only. The company's main trade is engineering — software, data and infrastructure — and that is at engineer.company.
See everything Engineer ApS does →

Begin with a focused improvement

A workflow, a data flow or a system that needs improvement can be a useful first task. We can agree its scope together.

See what it costs Get in touch →

Plan the first conversation

Tell us the result you need, what is already in place and when you need it. We can use that to discuss the next step.

Explore our services

welcome@engineer.company +45 50 10 61 84 Copenhagen, Denmark

On the server, we work with **open-source Linux** — no licences to pay for, and nothing hidden.



Ubuntu Debian

How we run servers

Take this page with you

Contact card

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