Engineer Support

Terms of business

How Engineer ApS contracts: what is agreed before work starts, who owns the result, how invoicing and liability work, and the law that applies.

These are the terms we work on. They are written here in plain language so you can read them before you write to us rather than after you have signed something.

Read scope and terms together

Read the terms alongside the scope so both sides understand the intended engagement.

Explore our services Get in touch →

Compare the practical commitments

Compare responsibilities, payment and delivery arrangements with the work being proposed.

Cases Get in touch →

Before work starts

Every engagement is confirmed in writing before it begins: what is being done, what you will have at the end of it, who provides what, and on what basis it is billed. For a fixed piece of work that is a scope and a price; for ongoing work it is a rate and a cadence. Nothing starts on a conversation alone, which protects you more than it protects us.

What it costs, and when you pay

The basis is published on what it costs — the hourly rate and what a day, a week and a month come to. Every figure there excludes Danish VAT at 25 percent, stated in full on the page.

We invoice monthly in arrears for ongoing work, and on agreed milestones for a fixed piece of work. **Payment is due 14 days from the invoice date.** Expenses agreed in advance are passed on at cost. Interest on late payment follows the Danish Interest Act.

Who owns the result

You do. On full payment, all intellectual property in what we build specifically for you transfers to you — source code, documentation, configuration, the lot. We keep no licence over it and no hold on it.

Two sensible exceptions, named so there is nothing buried: general-purpose tools and libraries we wrote before your project, or wrote for ourselves, stay ours and you get a perpetual, irrevocable licence to use them within the delivered work. Third-party open-source components keep their own licences, and we tell you which ones are in the result.

Confidentiality

Everything we learn about your business stays with us, during the engagement and after it. We sign your NDA if you have one, and we work to the same standard if you do not. Nothing about your systems appears on this website without your written consent — which is why the portfolio describes what was achieved rather than naming every client who paid for it.

Changes

Scope changes are normal and they are priced. When something new arrives mid-engagement we say what it adds in time and money before doing it, and you decide. We do not absorb scope silently and then present a surprise at the end, and we do not down tools over a half-day of drift.

Everything above says **what you get** — what follows says what happens when we get it wrong.

A contract earns its reading in the paragraph that covers the bad day.

Warranty, and what we stand behind

We warrant that the work is performed professionally and conforms to what was agreed. **Defects in delivered work are fixed at our cost for 90 days after delivery** — not as a goodwill gesture, as a term of the contract.

Beyond that, our liability for any engagement is capped at the fees paid for it, and neither side is liable for indirect or consequential loss. That is the ordinary allocation for consulting work of this size, and it is the one our insurance is written to.

Ending an engagement

Ongoing work can be ended by either side with **30 days' written notice**. A fixed piece of work can be stopped at any point: you pay for what has been done and you receive it, finished or not, with the documentation that exists at that moment. Whatever the reason for stopping, you get a handover — code, access, credentials, and an explanation of where things stand.

Subcontracting and people

The people named in the engagement are the people who do the work. Where a specialist is brought in, you are told who and why before it happens, and we remain responsible for everything delivered.

Data protection

Where we process personal data on your behalf, we do so as a processor under your instructions and sign a data processing agreement to that effect. We work to GDPR, and we are blunt about data we would rather you did not give us access

to. What this website itself records is on the privacy page.

Law and disputes

Danish law applies, and the courts of Copenhagen have jurisdiction. Before either of us goes anywhere near a court, we talk — in our experience that is where it ends, because the disagreements that reach that point are usually about an expectation nobody wrote down, and the first section of this page exists to prevent exactly that.

The formal details

Engineer ApS is a Danish private limited company, CVR 45969703, registered at Tagensvej 105C, 3. th, 2200 København N. Everything else a contract or an invoice asks for is under company details. These terms apply unless a signed agreement between us says otherwise; where the two differ, the signed agreement wins.

Anything here you want in writing differently? say so before we start.

Nothing here is **sprung on you later** — it is published before you ask.

Scope, price and ownership are confirmed in writing before any work begins.

What it costs Ask about anything here →

Bring your procurement requirements

Bring any procurement conditions that affect how the project must be carried out.

See what it costs Get in touch →

Agree how the work will proceed

Discuss the practical commitments and have your advisers assess any legal questions.

Explore our services

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Take this page with you

Contact card

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